



Administrative Offices

624 Elizabeth Street
Utica, New York 13501

(315) 272-2600

Visit us on the web at www.neighborhoodctr.org



2017 IMPACT REPORT

*Building a Stronger Community
Now and for the Future*

We cannot express our gratitude enough to the dedicated & committed volunteers that serve on the Center's **Board of Directors** and our Foundation Board, **The Marie A. Russo Neighborhood Center Institute.**

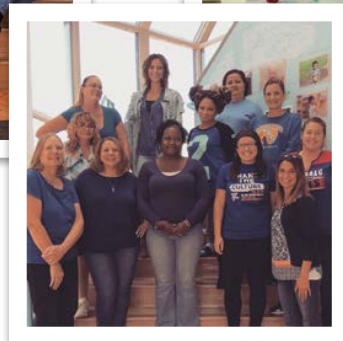
**The Neighborhood Center, Inc.
2018 Board of Directors**

- Frank Donato, *President*
- Albert J. Casab, *Vice President*
- Norman B. Crabtree, *Treasurer*
- Betty Youmans, *Secretary*
- Jeffrey Gornick
- Jeffrey Lottermoser, Jr.
- Dawn Mancari
- Reverend Abel Roy
- Jack Spaeth
- Linda Tuggey

**The Marie A. Russo Neighborhood
Center Institute
2018 Board of Directors**

- Jeffrey Gornick, *President*
- Tricia Bushee, *Vice President*
- Jennifer Viti, *Secretary/Treasurer*
- Frank Donato, *President, Board of Directors*
- Blake Ford
- Amy Mielnicki
- Marie A. Russo, *Executive Director Emeritus*
- Sandra Soroka, *NC Executive Director*

The Marie A. Russo Neighborhood Center Institute Board is a foundation whose mission is to "solicit, receive, hold and administer gifts, manage investments and resources generated by the Institute and to do such other lawful acts and undertake such other enterprises for the sole purpose of support and benefit of The Neighborhood Center, Inc."



The Center was also chosen as 1 of 19 organizations throughout the state to lead a Behavioral Health Care Collaboration (BHCC) by New York State Office of Mental Health and the Office of Alcoholism and Substance Abuse. The Center will serve as the lead BHCC in the Mohawk Valley for regional provider partners and affiliates to enhance quality care through clinical and financial integration with community based recovery supports.

BHCCs will use data to manage quality and risk while committing to continuous quality and performance improvement through integrated care (behavioral and physical) with attention to the social determinants of health and community prevention.

Our purchase of 3 Parkside Court in South Utica will allow us to not only derive rental income but as we are exploring new partnership opportunities with Mohawk Valley Perinatal Network, their offices will be relocated there in 2018.

Since early 2017 we began working with another of our community partners, the Center for Family Life and Recovery to determine the level of synergy and complimentary programming that we share. This is certainly creating exciting possibilities and we look forward to working closely with them in 2018.

In the fund development arena, we added two new special events in 2017 – the Gala Di Mistero, a themed masquerade ball that enjoyed tremendous inaugural year success, and a summertime event – Bites, Brews and Tunes, which features specialty food truck fare, craft beverages and great local music. Both events have also provided a significant support and marketing boost to the services at the Neighborhood Center.

Last, but not least with the backdrop of the opioid epidemic crisis impacting nearly every community in America including the Mohawk Valley and upstate New York, in 2017 we purchased a former nursing home in Herkimer County, for which we will remodel for the Souldarium Addictions Treatment Center in 2019, the facility will have fifty treatment beds for persons in need of addictions treatment. In December the Center was awarded a 1.75 million dollar New York State Economic Development Zone grant for the facility.

WE continue to look forward to the next phase of the Neighborhood Center and making a positive Impact! An impact that we could not have without the dedication and services provided by our staff, our board and all those who support what we do! - Thank-you!

Sandra L. Soroka

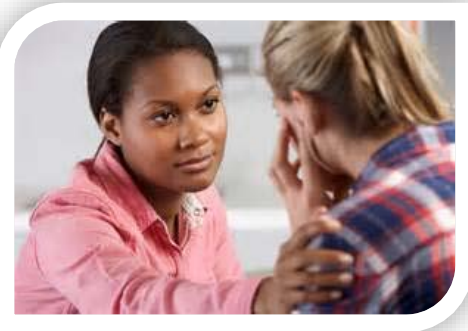


Our Mission

is to enrich the lives of individuals and families through cooperative opportunities, resources, and advocacy which embrace diversity, promote empowerment, and foster responsible citizenship.

www.neighborhoodctr.org

Our Divisions of Service: Total Impacted 44,303



Behavioral Health Care Services

The Neighborhood Center, Inc. provides professional, state-of-the-art mental health clinical and crisis services for children, youth, adults and their families as well as psycho-social and care management services for adults.



Mobile Crisis Assessment Team

MCAT is available to anyone seeking crisis intervention services in Oneida, Herkimer, Schoharie, Otsego, Delaware and Chenango counties. MCAT has the ability to respond to crises where they occur and provide 24 Hour, 7 Days/Week Intervention, Mental Health Assessment and Crisis De-Escalation



Childcare & Family Services

Programs provide an array of child care and preventative services for youth and families. Our programs promote the social well-being of children and families by helping to build connections to home, school and community. Given the right tools and supports, families can help themselves to achieve a better future.



WE NEED YOUR HELP

We are so grateful to those that support us in so many ways each year and we look forward to continuing partnerships and sharing stories about our growth as an organization and success stories from the people we serve and support for 2018. A stronger community is only possible because of the support of our many friends in the communities we serve. Thank you again for your continued support.

Every Penny Matters

2018 brings a new realm of tax laws, and with that, many questions on how they will impact charitable giving. One thing that will remain consistent is the rule for Qualified Charitable distributions from individual retirement accounts (IRAs). People older than 70 ½ can transfer up to \$100,000 from their IRA to a charity. It will not be added to their adjusted gross income and will also count as the annual required minimum deduction from their IRA. This is good news for those that have relied on the tax benefit, while giving them the ability to support causes they value.

Volunteer and Help Make a Difference

There are so many ways to get involved, whether is be through charitable gifts, supporting specific events or programs and even volunteering for anyone of our many programs. Specifically volunteers/mentors are greatly needed for our Circles program. For more information on how to get involved, please contact Kerr Flanders, Director of Development & Public Relations at 315.272.2622 and together we can build a stronger community.

To make a donation towards any of programs you can go to our website www.neighborhoodctr.org or mail a check to: 624 Elizabeth St. , Utica, NY 13501 or use the enclosed envelope.

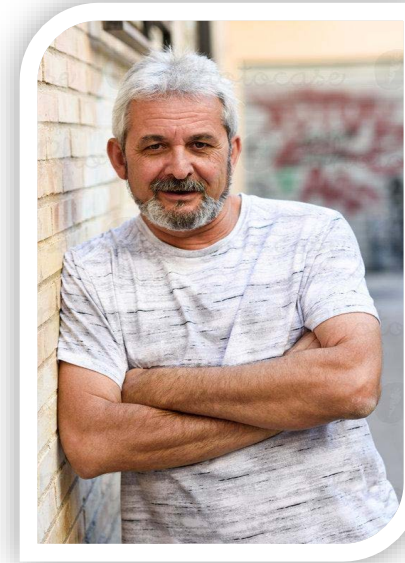
In Kind Donations

Section 8

- 5 Wits
- A & P Master Images
- A Beautiful Mess
- A Moveable Feast by O'Connor's
- A.I.R. Albany's Indoor Rockgym
- Ace Hardware
- Acme Pool & Bike
- Adirondack Oil Company
- Adirondack Scenic Railroad
- Airborne Adventures
- Amariana McCall
- Ambasador Restaurant
- AMF Pin O Rama
- Amy Mielnicki
- Ancora!
- Arianna DeLoach
- Barbara Menard
- Barbara Porta
- Beautiful Dream Yoga
- Beaver Falls United Methodist Women
- Berkieda Boyd
- Beverly Johnson
- Big Apple Music
- Billy Beez
- Body By Design
- Bonnie Sanchez
- Brandon Larabee
- Bremer's Wine & Liquor Store
- Byrne Dairy Inc.
- Cafe CaNole, Inc.
- Candice Sturtevant
- Carla Crowley
- Carl's Furniture
- Carpenter & Damsky Advertising, LLC
- Cedar Lake Club
- Chowder House
- Christ Church United Methodist
- Christine Ross
- Christmas Tree Shops
- City Liquors
- Claire Rieben
- Compassion Coalition, Inc.
- Courtney Malek
- Crayola Experience
- Curl Up & Dye
- Dakota Watch Company
- Dan Bogdan
- Dan Kervy
- Daniele's at Valley View
- D'Arcangelo & Co., LLP
- Debbie Dean
- Debra Bevivino
- Delmonico's Italian Steakhouse
- Denise Toner
- Diane Grande-Martin
- Disneyland Resort
- Edible Arrangements
- Elizabeth A Gorski
- Ely Garofalo
- Enchanted Forest Water Safari
- Engelbert's Jewelers
- Erin McCarthy
- F.X. Matt Brewing Co., Inc
- Fashion Nails
- Finster's Local Honey
- Fitness Mill
- Fort Schuyler Club
- Fox Run Vineyards
- Francos Pizzeria & Italian Deli
- Frank Tocco
- Fratello's Pizzeria
- Freeman & Foote Jewelers, Inc.
- Frey Vineyards
- Funny Bone
- Gibson Foundation
- Glam House Day Spa
- Gracious Home & Gifts
- Guardian
- Hampton Inn & Suites, New Hartford
- Hannaford
- Harley Davidson
- Helena Sofa Gato
- Herb Philipson's Army & Navy Store
- Hidden Valley Golf Club
- Holiday Inn
- Holland Farms Bakery and Deli
- Human Technologies Corporation
- Impressions Limousine
- Jackie Bogdan
- Jacob Militello
- James & Patty Salerno
- Jason D Flemma
- Jason Topi
- Jeffrey W Gornick
- Jennifer Viti
- Jessica Raut
- Jim Ellis Interiors
- Joanne Fanelli Salon
- Joseph Flihan Company
- Joseph Miller
- Joshua Lamie
- Judge Julia Brouillette
- Katherine & John Long
- Kathleen M Gardner
- Katie Ashafa
- Kerr Flanders
- Kevin's Bistro
- Kim Storsberg
- Kimberly Durr
- Kimberly Meyers
- Kirby's Restaurant
- KM Reflection
- Koto Japanese Steakhouse
- Laser Spa
- Lava Spa
- Lesal Ceramics
- Lesley Green
- Liberty Vineyards Winery
- Lily's Party Store
- Lincoln Davies
- Linda Fedigan-Hale
- Linda M. N. Walters
- Lisa Curtis
- Litchmans Wine & Liquor
- Lori Hughes
- Lorraine Post
- Mark Landrey
- Mary Carr
- Matt Militano
- McCraith Beverages
- Meelan's Carpet One
- Mele Manufacturing
- Melinda Walsh
- Meyers Chocolate
- Michael & Sarah Killian
- Michael T's Restaurant
- Minit Car Wash
- Miracle Nails
- Misty O'Donnell
- Mohawk Valley Community College
- Most Museum
- Mountain View District UMW
- Munson Williams Proctor Arts Institute
- National Baseball Hall of Fame
- New Hartford Presbyterian Church
- New York City Ballet, Inc.
- Nicole Hinman
- North Star Orchards, LLC
- Old Brewhouse Pub and Grub
- Olive Garden
- Oriental Trading Company. Inc.
- OtterBox
- Palermo's Pizza
- Panera Bread
- Patricia Regan
- Pine Hills Golf Course
- Pittsburgh Steelers
- Portrait Innovations
- Price Chopper
- Radisson Hotel
- Ray Lighthall
- Richard Wehrle
- Richard Zick
- Rocco Fernalld
- Rosa Usyk
- Rosamond Gifford Zoo
- Sabrina Lamie
- Sam & Jeanna Simonette
- Sandra L Soroka
- Saratoga Performing Arts Center
- Seabreeze Amusement Park
- Seneca Wine & Liquor
- Shaniece Toner
- Shannon Burning
- Sharon Gruen
- Steet Ponte Ford, Inc.
- Stephanie Ciotti
- Stewart's Shop
- Suzanne Hinge
- Sweet Frog Frozen Yogurt
- Swiftly's Restaurant & Pub
- Symeon's
- Syracuse Stage
- Syracuse University Athletics
- Taj Mahal
- Tanner & Tessa Spina
- Taras Thairapy Salon & Massage
- Target
- Terri Salisbury
- The Bagel Grove
- The Buffalo Bills
- The Cheesecake Factory
- The Goldmine Jewelers
- The Indigo Tree
- The New York Giants
- The Old Wicker Mill
- The Phoenician
- The Stanley
- The Tailor & The Cook
- The Utica Curling Club
- The Yahnundasis Golf Club
- Theresa Flemma
- Timber Banks
- Tom Cavallo's Restaurant
- Townsquare Media
- Tracy L. Pugliese
- Tricia Bushee
- Twin Orchards
- Utica Cutlery
- Utica Public Library
- Utica Zoological Society
- Van Hornesville UMC
- Villa Verona Vineyard
- Village Florals
- Virginia Boskart
- Voss's
- W. Haver Excavating
- WaterFront Grille
- WonderWorks at Destiny USA
- Woodland Hop Farm & Fermentation
- Workforce Investment Board

Section 3

Empowering Individuals



John first came to The Neighborhood Center through a referral by Rome Memorial Hospital Emergency Room staff. He was suffering from depression as a result of a life-impacting situation-his longtime girlfriend of twenty years left him, and she moved out of their home. Since she was his only means of financial support, John found himself in an emotional crisis that led him to the hospital emergency room. Staff there connected John to our Mobile Crisis Assessment Team (MCAT).

An MCAT Crisis Case Manager assisted in filling out an application for Temporary Assistance and recertification for SNAP (Food Stamps) at the County Social Service Department. The Crisis Case Manager helped him feel at ease with the County Social Services case worker. An appointment to meet with his Temporary Assistance Examiner was scheduled for the following week.

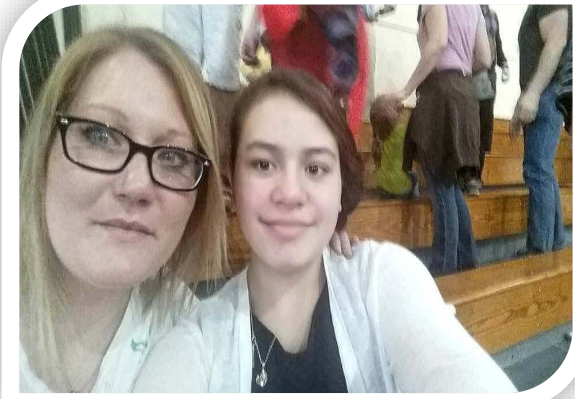
John was very distraught and in his meeting with our MCAT staff, he described what had happened during his relationship and cried openly. The Crisis Case Manager immediately connected John with counseling through our outpatient behavioral health clinic, as well as our Adult Recovery Services for social supports. John is also beginning to meet with staff in our Employment Services program and is now eager to begin a job search.

The Neighborhood Center has helped John in many ways. Our programs are interrelated which allows us to provide a full array of supports and services. We empowered John by helping him to build confidence and skills which will impact his life in many positive ways in the future.

"I love working for the Neighborhood Center, because I believe there isn't a more important job you can do than helping people. When I met this individual he was very lost and tearful. He is now receiving the support and assistance he needs. He now has friends and is adjusting well. You get a sense of satisfaction when you see someone go from the depths of despair to a well functioning individual with hopes and dreams."

Deb Lein, MCAT Crisis Care Manager

Strengthening Families



Memphis joined our Circles Oneida County initiative in 2016 as a referral from the Utica Municipal Housing Authority. She struggled with budgeting skills, resulting in her living above her means. She was working part time in a job she didn't like to help make ends meet. That meant she was away from home at night, often leaving her teenage daughter home alone or with alternate care as the job would not allow her to switch shifts. Her debt was much greater than her income and she was unhappy with her situation.

Circles helps motivated, low income individuals and families reach greater economic stability by helping them identify their own resources and goals, learn how to take social action in their communities, and build beneficial relationships with others.

While in Circles, Memphis participated in a 16 week Circle Leader training program learning skills such as budgeting, hidden class rules, interviewing and more. Memphis has decreased her debt to income ratio dramatically. This was made possible by refinancing car loans, paying off credit cards, and making payment arrangements on credit card debt. She has built stronger relationships and support systems with others in the group, staff members, and community members. She has obtained technical training and was able to get a computer for her home. She has re-enrolled in college to obtain her Associate's Degree.

While in the group, it was discovered that her teen daughter was struggling with adapting into a new school, socialization with peers, developing a sense of purpose, and positive self-esteem. Our staff referred this young woman to Project AIM. She joined in 2017 and within a month she began to build assets and strengths in areas that she was initially struggling in. She is still enrolled and has expanded her social circle by being cast as a main role in a school play and joining the art club.

In 2018, Memphis will begin learning a new role as a Circles Volunteer and will become a facilitator. She has joined AmeriCorps and has found a new passion working in the Human Services Field, which encouraged her return to school.

"I am so grateful to be a part of the Circles program. I have been able to learn more about my strengths and not focus on my weaknesses. I have learned skills that help me set and reach goals and build relationships with people I never would have spoken to otherwise. While participating in Circles I was able to get connected to Project AIM for my daughter. She has really come out of her shell and have been developing her own strengths. Both of these programs have given us support that we would of otherwise gone without."

SPECIAL EVENTS

Thank you to our guests, volunteers and sponsors of our 2017 events:

- Gala Di Mistero held on June 9th 2017 at @171,
- Bites, Brew & Tunes held on July 16th 2017 at the Herkimer County Fairgrounds,
- 15th Annual Dinner & Auction held on November 17, 2017 at Harts Hill Inn.

Gala Di Mistero

Gala Di Mistero Sponsors

Excellus BlueCross BlueShield Utica Region
Strategic Development Specialists
Jeffrey W Gornick of M. Griffith Investment Services, Inc.
Scalzo, Zogby & Wittig, Inc.
Northland Communications
Strategic Financial Services, Inc.
C. Lewis Tomaselli Architects



Bites, Brews & Tunes Sponsors

NBT Bank
Paradigm Consulting, Inc.
New Hartford Rotary
Americu Credit Union
First Choice Staffing
Lincoln Davies
Lupini Construction Inc.
Bank of Utica
Jeff Gornick /M. Griffith Investment Services, Inc.
New York State Tool



15th Annual Dinner & Auction

Abdo Security & Automation
Americu Credit Union
Arlott Office Products
Ascent Wealth Partners
Avalon Document Services
Bagg's Square Cafe
C. Lewis Tomaselli Architects
Carpenter & Damsky Advertising, LLC
Donato Appraisal
Excellus BlueCross BlueShield Utica Region
Family Advocacy Center Inc., F.A.C.
Fitzgerald, Depietro & Wojnas, Inc.
Ford, English Financial Group, LLC
Hilton Estate & Elder Law, LLC
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Kestrel Construction
Lincoln Davies
Lupini Construction Inc.
Lynn Tomaino
M. Griffith Investments
M & T Bank
MVP Health Care
Paradigm Consulting, Inc.
Poncell Construction
Scalzo, Zogby & Wittig, Inc.
The Added Touch Drapery Shop
Utica First Insurance Co.
Utica Spray & Chemical

2017 donors cont.

Meyda Lighting Design
 Mid-Lakes UMC Mission Committee
 Amy Mielnicki
 Hayley Mielnicki
 Angela Miner
 Laura Misiaszek
 Frank Mond
 Debi Monroe
 Norma Montagnino-Gemza
 Tom Mylinski
 New Beginnings UMW
 New Hartford Rotary
 Nexstar Broadcasting- WFXV
 North Fenton UMW
 Robin O'Brien
 Kira Occhipinti
 Dr. Paul D Ohlbaum
 Oneida Indian Nation
 Mark Pacilio
 Theresa Palmer
 Elise Pape
 Karen Peterson
 Ms. Mary K Phillips
 Pizza Boys Pizzeria, LLC
 Jim Portzeba
 Laura Powers
 Sal Raspante
 Christine Rayno
 Paul Rayno
 Maggie Reed
 Jeffrey Reynolds
 Richmondville UMW
 Michelle Roberts
 Danielle Robidoux
 Loretta Romano
 Valentina Rose
 Grant Roser
 Mary Ruckel
 Rushville UMW
 Laureen Sassower
 Sauquoit Valley UMW
 Mary and Jack Shaw
 Terry Shedd
 Cassandra Sheets
 Barry J Sinnott
 Ann Smallen

Jeff & Sylvia Sorenson
 Marty & Sandra Soroka
 South Otselic UMW
 Jack Spaeth
 Lauren Spetts
 Nancy Spina
 St. Mark UMW
 Stittville United Methodist Church
 Taberg United Methodist Church
 Tayler Schmid Memorial Fund
 Susan Teti
 The Community Foundation of
 Herkimer & Oneida Counties, Inc.
 The Mohawk District Youth Council
 The Utica Food Truck Association
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 Lairdsville UMW
 Circle M UMW
 Bethany UMW
 Sandy Creek UMW
 Waterville UMW
 Upper NY Annual Conference of the
 United Methodist Church
 Eve Vandewal
 Patrice VanNortwick
 Vienna UMW
 Dr. George Vineyard
 Bill & Patti Virkler
 Jennifer Viti
 Voorheesville UMW
 Douglas Walters
 Edie Weintraub-Danovitz
 Gary Wileczka
 Ken Williams
 Mark Williamson
 David & Pamela Wojnas
 Betty Youmans
 Rick & Jennifer Zuccaro

Building a Stronger Community



UNIVERSAL CALL

After battling unforeseen forces that just aren't there; My mind was left tortured, promised to me by a hard hitting preacher, who said this is my future for me a non-believer. OH! for crying out loud, why don't you stop all your nonsense? It's bogus. Freedom from religion, free thinker left in the joy and wonderment of nature, and an universe that calls out to me to ask questions, because it knows I don't have all the answers.

Poem by
 Anna Tears

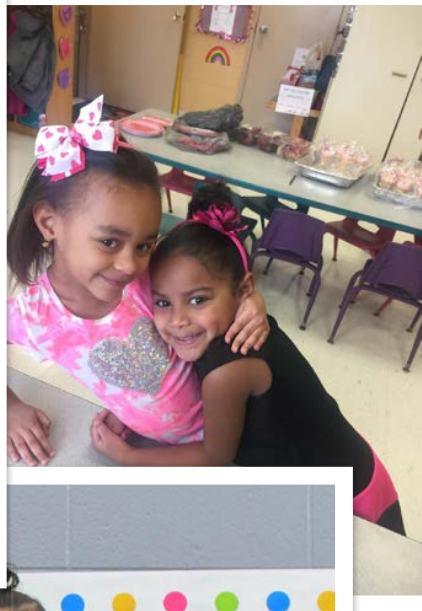
Anna has been a client of the Neighborhood Center since 2012. She first reached out to our Mobile Crisis Assistance Team after having thoughts of suicide. Our crisis counselors worked with her and assigned her to a crisis care manager who helped her to divert her negative thoughts and energy into more productive outcomes. She was also referred to our behavioral health clinic where clinicians further helped her focus on positive directions. They also inspired her to vocalize against the abuse she'd been experiencing.

A recurrence of life stress – facing eviction and joblessness, led Anna back to our Care Management program in 2015. We helped her find an affordable apartment and prepared her for job interviews. Anna also joined our Adult Recovery Services program and our Assisted Competitive Employment program to enhance her abilities to gain and keep employment. She learned coping skills and was able to again begin to manage her wellness.

In 2017, along with ARS and ACE she began to work on her lifelong goal of becoming a published poet. Staff took the time to work with Anna to compile all of her poetry and send her work titled, "My Life in Poetry" to the Library of Congress to be copyrighted. The member received a certificate a few weeks ago informing her that her poetry is officially copyrighted and has a place on the shelves of the Library of Congress.

Anna's poetry now can be in the hands of others who are struggling with mental health, and who may be helped or inspired by these words. As for what the Neighborhood Center has done for Anna is best captured by her, "The Neighborhood Center has empowered me to protect my own well-being by taking care of myself, and has helped me to protect my family's well-being as well."

Around the Neighborhood



2017 donors cont.

Bruce Ward & Company Real Estate
 David & Martha Burke
 Jerry Burnham
 Trisha Bushee
 Gerald Camesano
 Enessa Carbone
 Melissa Carey
 George Carpenter
 Albert J Casab
 Central Bridge UMW
 Heather Chiffy
 Church of Christ Uniting
 Church of Christ Uniting (Fellowship)
 Gene Ciccolella
 Clinton UMW
 Joan Colgan
 Stephanie Conley
 David and Lisa Corasanti
 Norman Crabtree
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 Carmen Davila
 DeKalb Junction UM Church
 Mr. Robert C. DelBuono
 Steve Devan
 Porter Dickinson
 Dianne and Steve DiMeo
 District 4 ACBL Inc.
 Caroline Dodge
 Jackie Dodge
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 Frank Donato
 Eannace Funeral Home
 Ralph & Laura Eannace
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 Donald Ehre
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 Erie Canal HOG
 Michael Ezzo
 Louise Fabian
 Foster Fahey
 Richard and Tracy Falvo
 Federated Church of West Winfield
 Eva Fiorentino
 First Choice Staffing
 First United Methodist Church

Floyd United Methodist Church
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 Grace United Methodist Church
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 Dawn & Bob Mancari
 Marcellus UMW
 Frank Martello
 Paul Massoud
 Mike McCoy
 Dan & Marie McNamara

THANK YOU

A big thank you to our friends and benefactors in 2017!

A generous community helps makes our mission possible every day. Your gifts to The Neighborhood Center helps us to continue our mission each day. We are extremely grateful for your support.

While we appreciate all gifts of any denomination, because of space constraints, we are listing gifts of \$50 and above. We make every effort to properly recognize our benefactors. Please call us at 315.262.2622 if we have made an error or omission.



- C. Louis Abelove
- ACBL Charity Foundation
- Addison UMW
- Louis Aiello
- Allied American Abstract
- Anita Amidon
- Laura Appler
- Mary Ann & Thomas Arcuri
- Arlotto Family Foundation
- Bank of Utica
- Andrea Barres
- Phyllis B. Bartlett
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- William Borrill Esq.
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- Karen Bowen
- Elizabeth Bowers
- Brainardsville UMW
- Virginia S Brewer
- Jennifer Brillante
- Kelly Britton
- Christine Brown
- Nathaniel Brown

Child Care & Family Services Division

Total Impacted in 2017: 16,842

Child Care-Infant, Toddler, Preschool
 615 Mary Street
 Utica, NY 13501
 315.272.2760
Served 375

Universal Pre-Kindergarten
 624 Elizabeth Street
 Utica, NY 13501
 315.272.2600
Served 215

School Aged Child Care
 624 Elizabeth Street
 Utica, NY 13501
 315.272.2600
Served 250

Kinship Care Management
 612 Elizabeth Street
 Utica, NY 13501
 315.272.2630
Served 59 Families (77 Adults & 105 Youth)

Day Care Registration & CACFP
 612 Elizabeth Street
 Utica, NY 13501
 315.272.2630
DCR Served 109 providers
CACFP Served 92 providers, 8400 Children

Community Health Workers
 628 Mary Street
 Utica, NY 13501
 315.801.5010
Served 199 Women

Rome Court Children's Center
 301 W. Dominick Street
 Utica, NY 13501
 315.266.4532
Served 1,137 (Children), 763 Families (Adults)

Utica Court Children's Center
 200 Elizabeth Street, Fl. 1
 Utica, NY 13501
 315.266.4485
Served 1,346 (Children), 883 Families (Adults)

PINS Reduction & Elimination Program
 800 Charlotte Street
 Utica, NY 13501
 315.798.8906
Served 800 Children & their Families

Outreach & Prevention
 624 Elizabeth Street
 Utica, NY 13501
 315.272.2600
Served 27 Youth, 15 Teens

SOHO Regional Permanency Resource Center
 628 Mary Street
 Utica, NY 13501
 315.272.2698
Served 6 Families, 10 Children, 9 Caregivers

Project AIM
 624 Elizabeth Street
 Utica, NY 13501
 315.272.2600
Served 30 Youth-YB Aim, 14 Youth, DSS AIM, 50 Youth Crossroads AIM, 14 Youth Central Valley Aim

Transitional Living Skills
 624 Elizabeth Street
 Utica, NY 13501
 315.272.2600
Served 12 Youth

Operation Sunshine
 624 Elizabeth Street
 Utica, NY 13501
 315.272.2600
Served 345 Adults, 607 Children, 952 Individuals

Circles
 624 Elizabeth Street
 Utica, NY 13501
 315.272.2600
24 participants

Behavioral Healthcare Division

Total Impacted in 2017: 27,461

Our Mobile Crisis Assessment Team (MCAT)-Serving Oneida, Herkimer, Chenango, Delaware, Otsego and Schoharie Counties

MCAT Oneida-Herkimer County
616 Mary Street
Utica, NY 13501
315.732.6228
Services provided 16,865

MCAT Chenango County
5 Court Street, Suite 42
Norwich, NY 13815
1.844.732.6228
Services provided 1553

MCAT Delaware County
56 Shepard Street
Walton, NY 13856
1.844.732.6228
Services provided 1194

MCAT Otsego County
242 Main Street
Oneonta, NY 13820
1.844.732.6228
Services provided 1794

MCAT Schoharie County
113 Park Place
Schoharie, NY 12157
1.844.732.6228
Services provided 1341

Utica Child Guidance & Adult Behavioral Health Clinics
628 Mary Street
Utica, NY 13501
315.272.2700/315.272.2723
Served 1046 Individuals

Rome Child & Adult Behavioral Health Clinics
195-199 W. Dominick Street
Rome, NY 13440
315.272.2730/315.272.2748
Served 1555 Individuals

Utica ARS, Employment Services & ACE
15-17 Hopper Street
Utica, NY 13501
315.272.2660
Served 312 Individuals

Rome ARS, Employment Services & ACE
195-199 W. Dominick Street
Rome, NY 13440
315.272.2736
Served 258 Individuals

Utica/Rome Care Management
800 Charlotte Street, Utica
212 W. Liberty Street, Rome
315.624.9540/315.337-5262
Served 1291 Adults, 42 Children

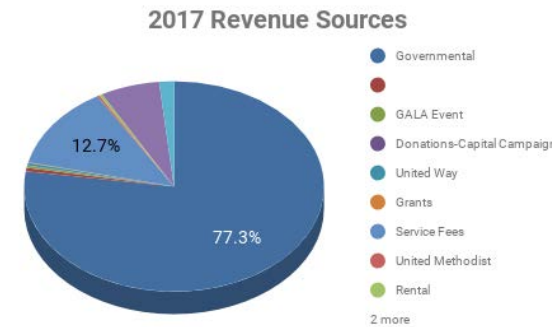
Family Ties
15-17 Hopper Street
Utica, NY 13501
315.272.2661
Served 210 individuals

FISCAL MANAGEMENT

The Neighborhood Center, Inc. once again had a successful year in 2017. The year ended with a net income of \$732,865 which was partly due to a good year with investments.

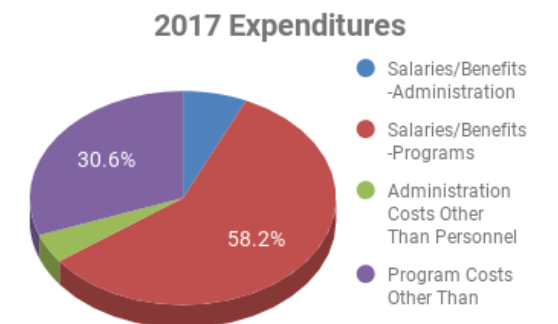
The Neighborhood Center's end of year fiscal report shows the agency maintained a positive growth with a net increase. While the net increase is due to a positive investment return, the agency continues to manage resources and mission to ensure funds are utilized to build programs and enhance services needed in the community. Eighty-Nine percent (89%) of the Neighborhood Center, Inc.'s total expenditures went directly to supporting the 25 programs that are offered to Utica and the surrounding communities. The remaining 11% is utilized to maintain the necessary infrastructure to support and ensure programming is delivered with the necessary support to ensure quality programming.

The Agency continues to grow with a number of great opportunities on the horizon.



| | | |
|----------------------------|------------------|-----|
| Governmental | \$10,215,301 | 77% |
| Donations-Other | \$72,694 | 1% |
| GALA Event | \$40,970 | 0% |
| Donations-Capital Campaign | \$7,450 | 0% |
| United Way | \$51,227 | 0% |
| Grants | \$13,114 | 0% |
| Service Fees | \$1,681,804 | 13% |
| United Methodist | \$33,155 | 0% |
| Rental | \$45,082 | 0% |
| Investments | \$843,665 | 6% |
| Other | <u>\$210,991</u> | 2% |
| | \$13,215,454 | |

| | | | |
|---|-------------|-----|--------------------|
| Salaries/Benefits-Administration | \$845,510 | 7% | |
| Salaries/Benefits-Programs | \$7,260,268 | 58% | |
| | | | \$8,105,778 |
| Administration Costs Other Than Personnel | \$552,140 | 4% | |
| Program Costs Other Than Personnel | \$3,824,671 | 31% | |
| | | | <u>\$4,376,811</u> |
| | | | \$12,482,589 |





A MESSAGE

From our Executive Director

What do more than 200 caring and dedicated employees at the Neighborhood Center do at their job?

Answer: They make an **impact!** An impact for individuals! An **impact** for families! An **impact** for the community!

By definition the services provided by the Neighborhood Center's staff have a direct effect on someone or something. Many who seek our services are looking to make a change or to ensure their family or loved ones can get their needs met. That is what our services do for over 44,300 individuals and their families throughout the Mohawk Valley annually.

As is our legacy dating back to 1905 we continue to make an **impact** on meeting the unmet needs of our neighbors and fellow community members. 2017 was no different then what we have done for the last 113 years, but it certainly proved to be an extraordinary one for the Neighborhood Center! From new programs and new buildings, to new events and new partnerships, the agency experienced a transformational year and we look forward to the great things we will do with these new opportunities!

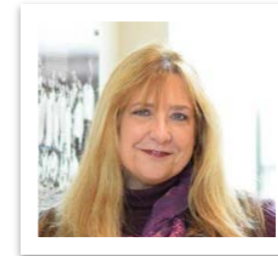
In 2017 we received funding to launch a new regional adoption permanency program in Schoharie, Otsego, Herkimer and Oneida Counties. We also expanded our AIM (Achieve Inspire Motivate) program for at-risk youth, as well as our Mobile Crisis Assessment (MCAT) program. These programs touch the lives of families and individuals by providing critical guidance and support.

We also said goodbye to our former administrative offices at 293 Genesee Street where they had been for the last 18 years. We sold the building to the Rescue Mission, who we know will be putting it good use!

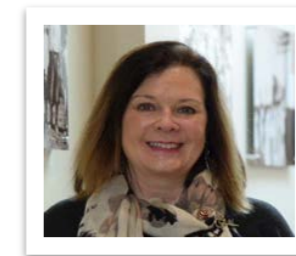
Cont..

Senior Management

Vision, Dedication, Heart



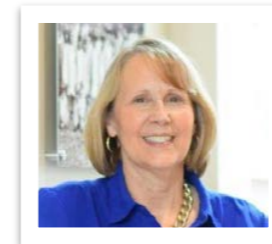
Sandra Soroka
Executive Director



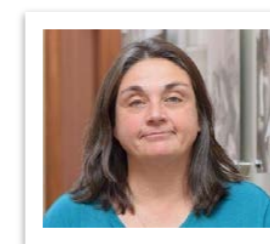
Laura Eannace
Assistant
Executive Director



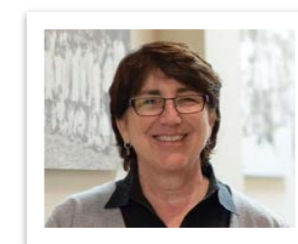
Mark Pacilio
Director of Operations



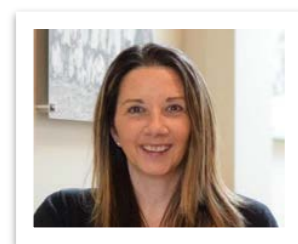
Kimmerle Booth
Human Resources
Director



Karole Loucks
Controller



Patrice VanNortwick
Director of Child Care
& Family Services



Melissa Carey
Director of
Behavioral Healthcare

What We Value

We celebrate the diversity of our community and seek to foster understanding, acceptance and cooperation; We advocate for human needs at the federal, state and local levels; We work in cooperation with other service agencies and refer clients with special concerns to agencies that can best meet their needs; We encourage independence and self-help; We affirm our heritage as an agency related to the General Board of Global Ministries of the United Methodist Church.

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