



# **2019 IMPACT REPORT**

**Building a Stronger Community**

**Now and for the Future**



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## A MESSAGE From our Executive Director

As I review our 2019 Impact Report, I do it from an office that is quiet, outside the hall is quiet, the classrooms on the other side of our administration wing, quiet, the building which houses our infants, toddlers and preschoolers, quiet, the playground - quiet.... the sound of deafening silence. An oxymoron that I had not previously understood in its entirety and wish I didn't today. The absence of noise, the absence of the sounds of an organization that has stood for over 114 years and has been witness to sorrow, fear, joy and most importantly hope, hope for a better tomorrow.

In this quiet I am stranded and forced to listen to my own inner thoughts, turmoil and fear about what is happening in our world, what is happening in the lives of the children and the individuals we serve and our staff. I think about their fears, their experiences, their troubles and their hopes and dreams. I now focus less on how I am feeling and more about the courage and fortitude of our staff working around the county in their own homes reaching out to the families and individuals in so many different ways. Some provide mental health services through telephonic and video chats, crisis interventions and virtual group meetings, delivering diapers, hygiene, and cleaning supplies while others answer phones and respond to needs and offering help, and always providing hope and encouragement and reminding people they are not alone and we are still here.

Today is like yesterday and yesterday like tomorrow, different, a world changed by a pandemic. Changed, but still the same, the same in that there are people who need help and need people who care. And we are so very blessed because there is an abundance of people who care.

So as I sit here longing for sounds; phones ringing, people knocking on my door, sounds of staff laughter echoing in the halls and most importantly the sounds of children, I remember that while our buildings are quiet, we are not deaf, we listen and we still respond. Albeit in a different way, we still respond and we will keep responding for the next century....

While there is little doubt we will look different for some time to come, we will be here and we will continue to provide help, hope and services to build our community back up in a concerted effort with all the other amazing programs and officials in our community that took action to reassure and keep others safe.



Briefly reflecting on our 2019 Impact Report, the Neighborhood Center, in providing nearly 30 different programs, served more than 40,000 individuals, including children and youth, families, and behavioral health services clients. I couldn't be more proud of our hard-working and dedicated staff that faithfully serve our community each day. This report tells our story in more detail and you'll find success stories of how we helped to empower individuals, helped strengthen families, and helped build a stronger community.

Responding to the needs of the community, we merged with the Mohawk Valley Perinatal Network and collaborated with the Resource Center for Refugees in Utica to help individuals and families navigate through the healthcare system. Establishing these partnerships are what has always defined the Neighborhood Center. We continually look to how we can better help members of our community. When we discover that we can provide meaningful and beneficial services that add value to our own agency mission while providing for our community's critical needs, we are always willing to jump in. These two new programs help to ensure a healthy community.

Program growth takes financial growth and I'm pleased that our Annual events – the Gala DiMistero and our Auction and Dinner both raised more money than ever before. They have become both a creative outlet for our special events staff volunteers as well as enjoyable social events for the region and have seen growth in corporate support as well.

As you read about our programs and how the Neighborhood Center has impacted the greater Central New York Community, please know that behind the numbers are real programs delivered by caring staff who devote their time and effort, and open their hearts to the clients they serve. I'll let our stories that are contained in this report illustrate the work that we do every day. And even today, in May, 2020, when we are in the middle of a pandemic, we continue the mission of building strong communities. I sincerely hope everyone stays healthy and safe during these unprecedented times.

*Sandra L. Soska*

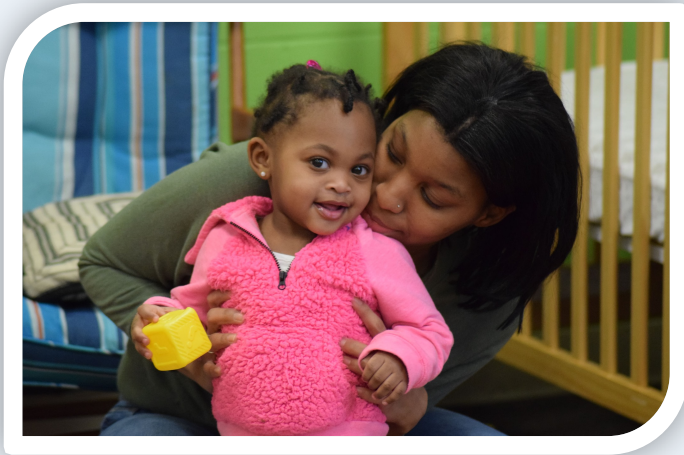


## OUR MISSION:

To enrich the lives of individuals and families through cooperative opportunities, resources, and advocacy which embrace diversity, promote empowerment, and foster responsible citizenship.

[www.neighborhoodctr.org](http://www.neighborhoodctr.org)

## OUR AREAS OF SERVICE:



### Childcare & Family Services

These programs provide an array of child care and preventative services for youth and families. Our programs promote the social well-being of children and families by helping to build connections to home, school and community. Given the right tools and supports, families can help themselves to achieve a better future.



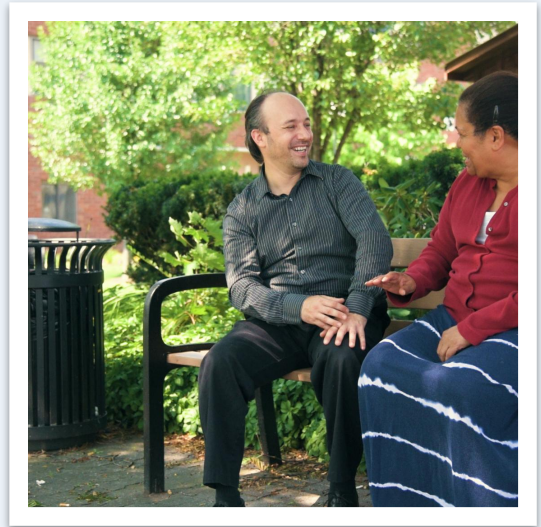
### Behavioral Healthcare Services

The Neighborhood Center, Inc. provides professional, state-of-the-art mental health, clinical, and crisis services for children, youth, adults and their families as well as psycho-social and care management services for adults.

## Empowering Individuals

Our Care Management Program provides care coordination among a network of providers to include physical health, mental health, substance abuse or social service providers. The program works closely with individuals, their families and care providers to identify goals and plan to improve health and well being.

This success story didn't happen overnight and is still in the process of becoming even more successful! When our client came to our program in January 2016 he was a homeless man. He had no income, no providers, a very bad anger management problem and a drinking problem. Since beginning at our program, he now has an income from public assistance and is on a waiting list to see a judge to obtain Social Security benefits because of his disabilities. He was homeless for years and he now has a one bedroom apartment. He also has additional services to help him pay his rent besides public assistance. He is attending the Beacon Drug and Alcohol Outpatient Rehab Center and has been sober for the longest period of his adult life. In addition to attending Beacon, he also attends support groups to help him continue to stay sober and manage his anger along with assistance from his mental health providers. For the first time in years he hasn't gotten into fights with people and has made good friends. He has more challenges in his life as we all do, but he is willing to make the changes to improve his life.



**In 2019, our Care Management program served 1364 adults and 79 children.**

*"Helping one person might not change the world, but it could change the world for that one person."*

*One of the most important things you can do on this earth is to let people know they are not alone.*

*Alone we can do so little, together we can do so much"*

**Thank you to all of our Care Managers for your hard work and dedication to the agency and the clients we serve. Here at The Neighborhood Center, we are Empowering Individuals in our community one-by-one.**

# Strengthening Families

Our Community Health Worker Program works with high needs individuals and families to access needed preventive and primary health care services emphasizing on pregnant women not enrolled in health care or supportive services.

Our client enrolled in the Community Health Worker program through outreach and partnership with the GED Program. She was homeless and did not have custody of any of her three children, all under the age of five. Her baby was taken from her right after giving birth and placed into foster care prior to her working with us. She wanted to find housing for her family, take parenting classes and asked for a dentist as she was suffering from very poor oral health. Her ultimate goal was to get her children back, not to just visit them. Her Community Health Worker, Shirley, referred her to DSS for financial assistance, provided her with a housing list, referred her to Care Net for parenting classes and made her a dental appointment. She was able to get housing assistance for an apartment and found one that she moved into. She was able to connect with Care Net, saw a dentist and had her initial consultation with an oral surgeon. As a result of all of her hard work, she obtained custody of her two younger children. Her baby boy was nine months old at that time. The oldest child is in the process of being reunited with her as well. She continues to work toward achieving her GED and is still attending parenting classes. Her oral health need is extensive and will be a process however it is being addressed. She was very receptive to having a Community Health Worker and made great progress. She worked well with Shirley and is proud of her accomplishments. Having a supportive program in place helped her work toward her goal.



**In 2019 our Community Health Workers served 292 Women and their Families. There were a total of 98 infants born to our clients. Shirley Farnsworth, our CHW that worked with the above client says, "My work as a CHW is very rewarding, helping others succeed and seeing the joy on their face when they know they have connected with someone who cares about them. This particular client was a joy to work with watching her interact with her other children and reaching out to me asking for help in a way that was going to better her family and her lifestyle and later seeing that she took all her hard work that she learned through the CHW program and applied her knowledge in the community and help others that are in a similar situation as she was."**

**Thank you to all of our CHW employees for your hard work and dedication to the agency and the clients we serve. Here at The Neighborhood Center, we are Strengthening Families in our community, households at a time.**

# Building a Stronger Community

Our SOHO program (The Schoharie, Otsego, Herkimer and Oneida County Permanency Resource Center) provides assistance to post-adoptive or post-guardianship families so that children may be cared for in their homes with their adoptive parents or legal guardians. We work to ensure the safety, stability and well-being of children and connect families to community resources and supports.



We began working with a family in September 2018 and many issues were identified as we began to engage with them and by use of the ACES Survey (Adverse Childhood Experiences). The Care Manager that was assigned to this case was able to identify that this family had five adopted children, ages 5-13 and two biological daughters. Due to the number of children in the home, numerous services have been utilized by the family. Referrals to our clinic were made for two of the children and they attended for approximately one year. One child was successfully discharged and the other was transferred to a clinic closer to the home. The family also benefited from in home counseling through Family Ties for three of the teenage girls. Family Ties was able to assist in getting an ongoing mentor in place for one of the girls. A referral was also made to the Center for Family Life and Recovery for family counseling as the mother and one of the teenagers have a very strained relationship. The SOHO program was able to pay for that service. Two of the teenagers were able to go to a summer camp in 2019 which was also provided by our program. SOHO was also able to assist in paying for a car repair, as well as purchasing a freezer for the family. When one of the girls broke her leg, SOHO was able to rent a wheelchair for her, as she was having difficulty using the crutches. The mother and several of the children have been able to participate in art classes which were arranged and paid for by our program. One of the girls is about to begin participation in Project AIM, and transportation will be provided by our program. The mother and father attend the support group regularly and Mom is an active participant in the Facebook group. The family has participated in every Family Fun Day event. The Care Manager has built a strong relationship with the family throughout this time and has been utilized as a support through difficult times.

**In 2019, our SOHO Program served 21 families which included 52 children and 39 adults.**

**Our SOHO Director, Tina Tscharr says, "The families that we serve in our four counties have done an amazing job providing each other with support and encouragement. They truly are a special community of their own with big hearts and open arms."**

**Thank you to all of our SOHO employees for your hard work and dedication to the agency and the clients that we serve. Here at The Neighborhood Center, we are Building a Stronger Community each and every day.**

# Child Care & Family Services

## Child Care-Infant, Toddler, Preschool

Director: Heather Larabee  
615 Mary Street  
Utica, NY 13501  
315.272.2760  
**Served 153 Children**

## School Aged Child Care

Director: Arianna DeLoach  
624 Elizabeth Street  
Utica, NY 13501  
315.272.2600  
**Served 115 Youth and 98 Families**

## Universal Pre-Kindergarten

Director: Sabrina Lamie  
624 Elizabeth Street  
Utica, NY 13501  
315.272-2600  
**Served 81 Children**

## Circles

Director: Jennifer Waite  
624 Elizabeth Street  
Utica, NY 13501  
315.272.2600  
**10 Participants**

## PINS Reduction & Elimination Program

Director: Gail Internicola  
800 Charlotte Street  
Utica, NY 13501  
315.798.8906  
**Served 176 Children and 766 family members**

## Community Health Workers

Director: Michelle Firlit  
628 Mary Street  
Utica, NY 13501  
315.801.5010  
**Served 292 Women and their Families (98 infants born to clients)**

## Outreach & Prevention

Director: Jennifer Waite  
624 Elizabeth Street  
Utica, NY 13501  
315.272.2600  
**Served 24 Youth and 13 Teens**

## Project AIM

Director: Jennifer Waite  
624 Elizabeth Street  
Utica, NY 13501  
315.272.2600  
**Served 124 Youth**

## Transitional Life Skills

Director: Jennifer Waite  
624 Elizabeth Street  
Utica, NY 13501  
315.272.2600  
**Served 18 Youth**

## Kinship Care Management

Director: Terri Salisbury  
612 Elizabeth Street  
Utica, NY 13501  
315.272.2630  
**Served 54 Families (67 Adults and 94 children/youth)**

## Utica Children's Center

Director: Arianna DeLoach  
Eleanor Walsh Wertimer  
Children's Center  
Oneida County Family Court  
200 Elizabeth Street  
Utica, NY 13501  
315.266.4485  
**Served 1195 Youth and 804 Families**

## Rome Children's Center

Director: Arianna DeLoach  
Donn T. King Children's Center  
Oneida County Family Court  
301 W. Dominick Street  
Rome, NY 13440  
315.266.4485  
**Served 982 Youth and 668 Families**

## SOHO Regional Permanency Resource Center

Director: Tina Tschaar  
628 Mary Street  
Utica, NY 13501  
315.272.2698  
**Served 21 Families, 52 Children and 39 Adults**

## Operation Sunshine

Director: Jennifer Waite  
624 Elizabeth Street  
Utica, NY 13501  
315.272.2600  
**Served 249 Families (381 Adults, 687 Children, 1068 Individuals)**

## DCR & CACFP

Director: Jennifer Benn  
612 Elizabeth Street  
Utica, NY 13501  
315.272.2630  
**DCR Served 98 providers; CACFP served 112 Child Care Providers and 8200 Children**

## Refugee Health

Director: Jennifer Waite  
624 Elizabeth Street  
Utica, NY 13501  
315.272.2600  
**33 Participants (only Oct.-Dec. 2019)**



# Behavioral Healthcare

## Adult Recovery Services (ARS)-Rome

Director: Elise Pape  
195-199 W. Dominick Street  
Rome, NY 13440  
315.272.6736  
**Served 218 Adults**

## Adult Recovery Services (ARS)-Utica

Director: Elise Pape  
15-17 Hopper Street  
Utica, NY 13501  
315.272.2660  
**Served 198 Adults**

## Assisted Competitive Employment-Utica

Director: Elise Pape  
15-17 Hopper Street  
Utica, NY 13501  
315.272.2660  
**Served 11 Adults**

## Assisted Competitive Employment-Rome

Director: Elise Pape  
195-199 W. Dominick Street  
Rome, NY 13440  
315.272.6736  
**Served 9 Adults**

## Employment Services Utica

Director: Elise Pape  
15-17 Hopper Street  
Utica, NY 13501  
315.272.2660  
**Served 27 Adults**

## Employment Services Rome

Director: Elise Pape  
195-199 W. Dominick Street  
Rome, NY 13440  
315.272.6736  
**Served 7 Adults**

## Care Management

Director: Kellie Dunn  
800 Charlotte Street  
Utica, NY 13501  
315.624.9540  
**Served 1364 Adults and 79 Children**

## Family Ties

Director: Kellie Dunn  
15-17 Hopper Street  
Utica, NY 13501  
315.272.2660  
**Served 62 Children**

## MCAT

### Oneida/Herkimer County

Director: Kristin Sauerbier  
616 Mary Street  
Utica, NY 13501  
315.732.6228  
**Provided 11,086 Services**

## MCAT

### Chenango County

Director: Kristin Sauerbier  
5 Court Street, Suite 42  
Norwich, NY 13815  
1.844.732.6228  
**Provided 1,950 Services**

## MCAT

### Delaware County

Director: Kristin Sauerbier  
56 Shepard Street  
Walton, NY 13856  
1.844.732.6228  
**Provided 1,330 Services**

## MCAT

### Schoharie County

Director: Kristin Sauerbier  
113 Park Place  
Schoharie, NY 12157  
1.844.732.6228  
**Provided 2,001 Services**

## MCAT

### Otsego County

Director: Kristin Sauerbier  
242 Main Street  
Oneonta, NY 13820  
1.844.732.6228  
**Provided 2,300 Services**

## Utica Behavioral Health Child & Adult Clinic

Director: Shawn Johnston  
628 Mary Street  
Utica, NY 13501  
315.272.2700  
**Served 604 Children, 464 Adults)**

## Rome Behavioral Health Child & Adult Clinic

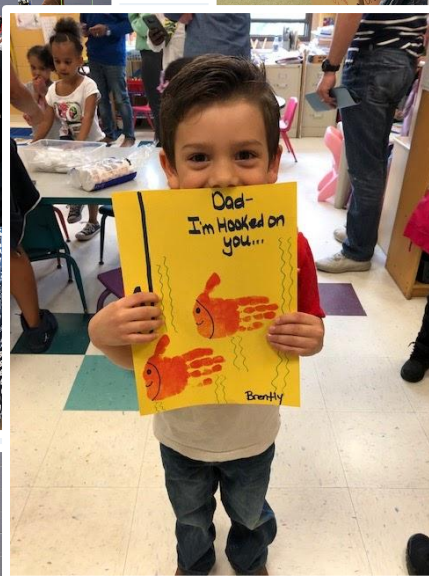
Director: Shawn Johnston  
195-199 W. Dominick Street  
Rome, NY 13440  
315.272.2730  
**Served 457 Children, 638 Adults)**

### MCAT CRISIS CASE MANAGEMENT/PEER SERVICES:

**ONEIDA & HERKIMER COUNTY DELIVERED 2,348 SERVICES**

**CHENANGO, DELAWARE, OTSEGO, CHENANGO, SCHOHARIE COUNTIES  
DELIVERED 2,057 SERVICES**

# Around the



# Neighborhood



# Mohawk Valley Perinatal Network



The Mohawk Valley Perinatal Network, Inc. recently merged with The Neighborhood Center, Inc. While they are now part of a larger not-for-profit organization, MVPN has retained its identity as the leader in our community in providing easily accessible perinatal and family health education, resources, and services. MVPN continues to work to improve maternal and infant health outcomes for high need, low-income women and their families. Through funding from the NYSDOH Maternal and Infant Community Health Collaborations (MICHC), MVPN collaborates with providers and community organizers to help educate and advocate for change. MVPN key priorities are reducing the outcomes of preterm birth, low-birth weight and infant and maternal mortality. On an individual/family level, Community Health Workers assist families with access to much needed health and social services and help them engage in healthy behaviors, including breastfeeding and safe sleep. In addition, MVPN has been assisting individuals and families in Madison and Oneida counties to access affordable health care through the NY State of Health Marketplace. Currently, there are 5 Certified Navigators that can help people apply for health insurance, understand their coverage options, and enroll in a plan that is right for them.

<b>Health Benefits Navigators 8/1/19 to 7/31/20</b>					
# enrollments completed last month	# enrolled YTD	# applications that had a household member who declined coverage last month	# declined YTD	# of consumers referred last month	# referred YTD
162	1113	12	46	83	646

# Behavioral Health Care Collaborative



In 2017, NYS awarded funds to 19 regional networks called Behavioral Health Care Collaboratives (BHCCs) to ensure that behavioral health providers are prepared for the payment changes. The Neighborhood Center, Inc. was awarded \$1.7 million to develop the Mohawk Valley BHCC, a network of service providers in eight counties that will come together to enhance our region's infrastructure to ensure that services are patient-centered, recovery oriented, data-driven, evidence-based, and are delivered in a coordinated way.

In 2019, the Mohawk Valley Behavioral Health Care Collaborative (MVBHCC) focused its work on establishing an Independent Practice Association (IPA) that can contract for services on behalf of its mental health, substance use, and home and community based service members. Sandra Soroka, Executive Director at the The Neighborhood Center, is the IPA Board's President and Chair. The IPA has also established two committees: the Clinical Integration Committee and the Data, IT, Quality, and Compliance Committee. These committees are focused on recommending data-driven enhancements to care within our network.

For example, the Clinical Integration Committee is developing a pilot program that utilizes peer support to increase the number of patients with substance use challenges who receive follow up after a hospitalization.

In the coming year, the network will be focused on implementing the pilot program described above, along with other quality improvement projects aimed at improving performance on key measures that in the future will be linked to payments under the new payment systems.

## Network Partners:

ARC of Herkimer County  
 ARC Oneida-Lewis Counties  
 Beacon Center  
 Conifer Park  
 Delaware County Mental Health  
 Herkimer County Mental Health  
 Insight House  
 McPike Addiction Treatment Center  
 Otsego County Mental Health  
 Rehabilitative Support Services  
 Schoharie County Mental Health  
 The Family Counseling Center  
 Utica Rescue Mission

## Affiliates:

Alcohol and Drug Council of Delaware County  
 Bassett Healthcare  
 Catholic Charities of Delaware Otsego and Schoharie Counties  
 Catholic Charities of Fulton Montgomery Counties  
 Catholic Charities of Herkimer County  
 Catholic Charities of Oneida Madison Counties  
 Catholic Charities of the Diocese of Albany  
 Catskill Center for Independence  
 Center for Family Life and Recovery  
 Chenango County Mental Health  
 Children's Health Home of CNY  
 Central New York Care Collaborative  
 CNY Health Homes  
 Family Resource Network  
 Friends of Recovery Delaware and Otsego  
 Herkimer Housing Authority  
 HFM Prevention Council  
 House of the Good Shepherd  
 Kids Oneida  
 LEAF  
 Leatherstocking Collaborative Health Partners  
 Multicultural Association of Medical Interpreters  
 MHA of Fulton Montgomery Counties  
 Multilingual Interpretation Services  
 MV Health System  
 Oneida County Mental Health  
 Opportunities for Otsego  
 Resource Center for Independent Living  
 Regional Primary Care Network  
 Schoharie County Council on Substance Abuse  
 St. Mary's Hospital  
 Tully Hill Chemical Dependency Treatment Center  
 Utica Municipal Housing Authority  
 Women's Employment Resource Center

# Fiscal Management

**Information Technology:** As The Neighborhood Center continues to expand its programs and services, it is critical that our IT infrastructure is positioned to grow with it. In 2019 our department expanded on technologies implemented in 2018. We expanded the Employee Portal intranet page concept to program specific sites to help make more relevant content to specific programs easily accessible. We implemented a new unified secure wifi network within all buildings of the agency. We created and developed more meaningful reports for specific programs. We developed and executed an RFP for a new EMR for our Behavioral Health Care programs which lead to selection of a single vendor and system for all programs. We began the process of evaluating and updating all existing policies and procedures related to our information technology.

# THANK YOU

## A big thank you to our friends and benefactors in 2019!

A generous community helps makes our mission possible every day. Financial gifts from donors across the region help us to continue our mission each day. We are extremely grateful for your support.



Richard & Carol Allen  
 Allied American Abstract  
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 BBL Charitable Foundation Inc.  
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 Black River Systems Co.  
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 Bouckville UMW  
 Elizabeth Bowers  
 Brainardsville UMW  
 Andrew Brindisi  
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 Enessa Carbone  
 Melissa Carey  
 Albert J Casab  
 Central Bridge UMW  
 Bruce Chapman  
 Church of Christ Uniting  
 Church of Christ Uniting (Fellowship)  
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 Clinton United Methodist Women  
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 Norman Crabtree  
 Chris Crane  
 John Creaser  
 Anne Damico

## 2019 Donors (continued)

Carmen Davila	Lorraine M McGovern	United Methodist Women NYS
DeKalb Junction UM Church	Joseph Melinda	United Methodist Women Circle M
Braco Dizdarevic	MFS Investment Management	UMW of Bethany
Jackie Dodge	Mid-Lakes UMC Mission Committee	United Methodist Women of
Kellie Dunn	Susan Newell Miller	Sandy Creek
Kimberly Durr	Angela Miner	United Methodist
Eannace Funeral Home	Mohawk Valley Bridge Association	Women-Waterville
Laura Eck	Jordan Morgan	Eve Van de Wal
Elma United Methodist Women	New Beginnings UMC Women	Ruth M VanDiver
Brandy Enck	North Fenton United Methodist	Patrice VanNortwick
Erie Canal HOG	Women	Steve Ventura
Federated Church of West Winfield	Northeastern Roofing & Construction	Vienna United Methodist Women
First United Methodist Church of Rome	Dr. Paul D. Ohlbaum	Dr. George Vineyard
Rachel Hansen	Oneida Indian Nation	Laureen Violante
Pam Flemma	Eva M. Pearlman	Bill & Patti Virkler
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Michele G. Forte	Tony Ratcliffe	Voorheesville UMW
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Brian Frank	Paul Rayno	David & Pamela Wojnas
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David Geary	Michelle Roberts	
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Ralph & Pauline Giovinazzo	Schuyler Commons Resident Assoc.	
Joan Grande	Sidney United Methodist Church	
Judy Guske	Karen Skadarek	
Michelle Hannahs	Ann Smallen	
Dr. Kathryn Hartz Beard	David Smith	
James Henck	Andrea Sonderman	
Horseheads UMW	Martin & Sandra Soroka	
Shane Hovick	South Otselic United Methodist Church	
Bernadette Hughes	(Women's Group)	
Inserra's Flooring Outlet, Inc.	Sadieann Spear	
Steve Jerome	St. Peter's Lutheran Church	
Claudette Johnson	Tiffany Stefanski	
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Bernadette Kessler	Beverly Tallman	
Ken and Mary Koch	The Pines at Utica	
Dr. Vijayakumar Komareth	Chuck Tomaselli	
Karen Korotzer	Barbara A. Tripp	
Denise M Krause	Kevin B. Tully	
Janet Larrabee	United Methodist Church Vernon	
Last Left	United Methodist Church Women of	
Lupini Construction	Lairdsville	
Marcellus UMC Women	United Methodist Women of Maine	
Frank Martello	United Methodist Women of Oriskany	
Sonia Martinez	Falls	
Thomas Mazzotta		
McDonalds		



# Special Events

A special thanks goes out to our guests, volunteers and sponsors of our 2019 events:

- Gala Di Mistero held on April 15, 2019 at The Yahnundasis Golf Club.
- 17th Annual Auction & Dinner held on November 15, 2019 at Harts Hill Inn.

## Gala Di Mistero

*"Adventure Under the Sea"*

### Gala Di Mistero Sponsors

Strategic Financial Services

Baird

Strategic Development Specialists

Abdo Security & Automation

Northland Communications

Hobika Law Firm

Bond Schoeneck & King

The Hartford

Ascent Wealth Partners

TP Brake and Muffler

Zelow's Family

Lincoln Davies

Scalzo Zogby & Wittig

CLT Architects

Primary Urgent Care

Adirondack Bank

Paradigm Consulting

NBT Bank

Fitness Mill

Norm Crabtree

New Hartford Animal Hospital

Carbone Auto Group

Carmella's Café

Colbolt Properties

Kestrel Construction

Donato Appraisal

Midway Industrial Supply

PJ Green



**THE NEIGHBORHOOD CENTER**

**17th ANNUAL AUCTION & DINNER**

**NeighborhoodCTR.org**

BAIRD ADVERTISING PARADIGM CONSULTING M&T Bank

**17th Annual Auction & Dinner**

**Platinum Sponsors**

- M & T Bank
- Lupini Construction
- Paradigm Consulting, Inc.
- C&D Advertising
- Baird

**Gold Sponsors**

- NYS Tool
- Poncell Construction
- Kestrel Construction
- Abdoo Security & Automation
- Excellus BlueCross BlueShield Utica Region
- Fitzgerald, DePietro & Wojnas, CPAs, P.C.
- C. Lewis Tomaselli Architects

**Silver Sponsor**

- Arlott Office Products
- Janus Funds

**Bronze Sponsors**

- Lincoln Davies Building Supply
- H.J. Brandeles Corporation
- Ascent Wealth Partners
- Ward Arcuri Law Firm
- Utica First Insurance Company
- Minit Car Wash
- Hilton Estate & Elder Law

**Speciality Sponsors**

- Lottermoser Law
- Lynn Tomaino, LCSW



**THANK YOU FOR YOUR SUPPORT!**

# In Kind Donations

4 Elements  
A Moveable Feast by O'Connor's  
A Personal Touch Beauty Spa  
Albany Adventure Park, LLC  
Aldersgate United Methodist Women  
AMF Pin O Rama  
Amicable Masonic Lodge #664  
Ancora!  
Basil & Wick's Restaurant and Bar  
Beaver Falls United Methodist Women  
Bev & Co.  
Big Lots  
Body By Design  
Dan Bogdan  
Jackie Bogdan  
Patricia Bowen  
Bremer's Wine & Liquor Store  
Buffalo Sabres  
Sandy Bunal  
Tricia Bushee  
Cafe CaNole, Inc.  
Randal Caldwell  
Calla Lillies  
Isabel Carambia  
Cedar Lake Club  
Tameka Chauka  
Christ Church United Methodist  
City Liquors  
Clearly Connected, LLC.  
Clifford Fuel Co., Inc.  
Colozzi's Card and Gifts  
Lisa Curtis  
Daniele's at Valley View  
D'Arcangelo & Co., LLP  
Darlen Lake  
Delmonico's Italian Steakhouse  
Arianna DeLoach  
McKenzie Dodge  
East Utica Optimist Club  
Edible Arrangements  
Cindy Ellis  
Enchanted Forest Water Safari  
Engelbert's Jewelers  
Family Nursery School  
Joan Fagnoli  
Fashion Nails  
Fitness Mill  
Kerr Flanders  
Theresa Flemma  
Foothills Mercantile  
Blake Ford  
Fort Schuyler Club  
Francos Pizzeria & Italian Deli  
Elissa Freedlander  
Funny Bone  
Kathleen M Gardner  
Gentlemen's Corner Barber Shop  
Georgetown UMW  
Georgetown United Methodist Church  
Goodfellos Restaurant  
Jeffrey W Gornick  
Lesley Green  
Terry Gregory  
Guardian  
Hampton Inn & Suites, New Hartford  
Hannaford  
Harbor House Inn  
Harley Davidson  
Scot & Jill Hayes  
Jeannine Henck  
Diane Hoag  
Holiday Inn  
Holland Farms Bakery and Deli  
Homewood Suites  
J. DeVenezia Photography  
Jacki Easlick  
Jennifer Ellis Styling Studio  
Roxann Jennings  
Jim Ellis Interiors  
John's Crazy Socks  
Joseph Flihan Company  
Kevin's Bistro  
Key Bank  
Barb Kicinski  
Christine Kiesel  
Becky Kogut  
Lady and Leap Toy Shop  
Joshua Lamie  
Rebecca Lamie  
Sabrina Lamie  
Heather Laribee  
Laser Spa  
Lava Spa  
LEGOLAND Discovery Center  
Liberty Vineyards Winery  
Lincoln Davies  
Lizzy James  
Katherine & John Long  
Lisa Longheretta  
Madame Tussaud's NYC  
Dawn Mancari  
Christine & Kevin Martin  
Meelan's Carpet One  
Mele Manufacturing  
Barbara Menard  
Michael T's Restaurant  
Amy Mielnicki  
Most Museum  
Munson Williams Proctor Arts Institute  
National Baseball Hall of Fame  
New Hartford Presbyterian Church  
New York State Fair  
Newport United Methodist Church  
North Rose UM Church Women  
O.B. Training & Sports Performance  
Old Brewhouse Pub and Grub  
One World Observatory  
Oneida Floor Co. Inc.  
Oriental Trading Company. Inc.  
OtterBox  
Palermo's Pizza  
Panera Bread  
Elise Pape  
Paradigm Consulting, Inc.  
Bridget Parke  
Ed Pecorello  
Pizza Boys Pizzeria, LLC  
Play It Again Sports  
Barbara Porta  
Portrait Innovations  
Price Chopper  
Proctor's Theatre  
Red Samurai  
Pat Regan  
Patricia Regan  
Claire Rieben  
Ripley's Believe It or Not!  
Times Square  
RJM Awakening Art  
Nancy Robinson  
Rosamond Gifford Zoo  
Sackets Harbor Brewing Company  
Sandra L. Soroka  
Saratoga Performing Arts Center  
Seabreeze Amusement Park  
Rose Shaw  
Signature Realty, Inc.  
Slocum Dickson Medical Group PLLC  
Soho Nails & Spa  
Spiral Consciousness  
St. John The Evangelist Church  
St. Paul's United Methodist Church  
Steet Ponte Ford, Inc.  
Michael Sternberg  
Amanda Stewart  
Stewart's Shop  
Stone Presbyterian Church  
Kim Storsberg  
Swift's Restaurant & Pub  
Symeon's  
Syracuse Stage  
Target  
Texas Roadhouse  
The Bagel Grove  
The Buffalo Bills  
The Copperfield Inn Resort  
The Goldmine Jewelers  
The Indigo Tree  
The Middleville Methodist Church  
The Mohawk District Youth Council  
The New York Giants  
The New York Jets  
The Phoenician  
The Stanley  
The Tailor & The Cook  
The Wild Center  
Timber Banks Golf Club  
Tom Cavallo's Restaurant  
Sharece Toner  
Traveling Vineyard  
Trinity United Methodist Church  
Twin Orchards  
Twizted Ink  
UMW First United Methodist Church  
United Methodist Church of Northville  
University at Albany  
Athletic Department  
Utica College Clark Athletic Center  
Utica Comets, LLC  
Utica Cutlery  
Utica Zoological Society  
Valley Wine & Liquor  
Village Florals  
Vintage Limousine & Black Car Service  
Jennifer Viti  
Voss'  
Walmart Distribution Center  
Linda M. N. Walters  
West Schuyler UMC  
Whitewater Challengers, Inc.  
Bruce Wintle  
WonderWorks at Destiny USA  
Woods Valley Ski Area

We cannot express our gratitude enough to the dedicated & committed volunteers that serve on the Center's **Board of Directors** and our Foundation Board,  
**The Marie A. Russo Neighborhood Center Institute.**

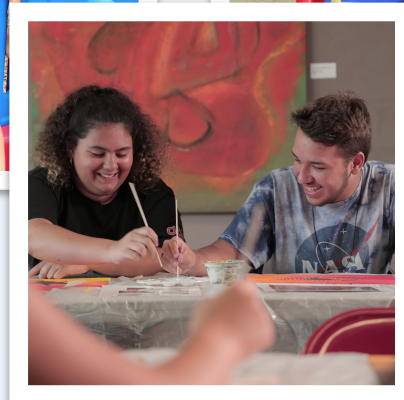
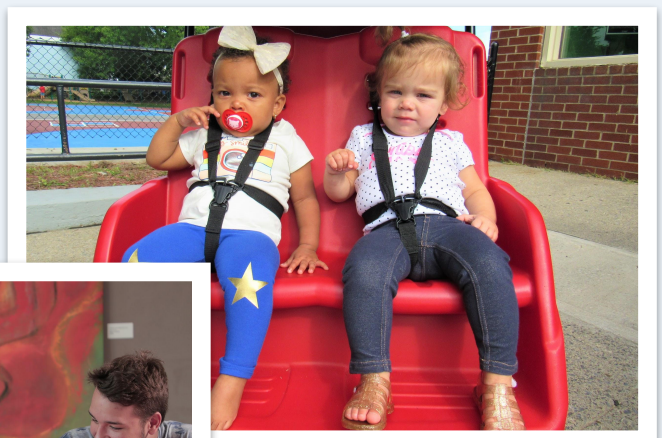
**The Neighborhood Center, Inc.  
2019 Board of Directors**

Frank Donato, *President*  
Albert J. Casab, *Vice President*  
Norman B. Crabtree, *Treasurer*  
Betty Youmans, *Secretary*  
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Therese Plizga  
Benjamin Riker  
Reverend Abel Roy  
Jack Spaeth  
Linda Tuggey

**The Marie A. Russo Neighborhood  
Center Institute  
2019 Board of Directors**

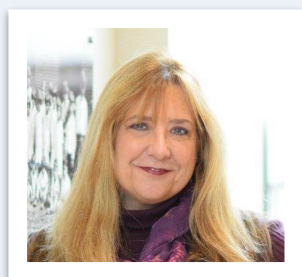
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Amy Mielnicki, *Vice President*  
Blake Ford, *Secretary/Treasurer*  
Frank Donato, *President, Board of Directors*  
Marie A. Russo, *Executive Director Emeritus*  
Sandra Soroka, *NC Executive Director*  
Anne Damico  
Joe LaPaglia

The Marie A. Russo Neighborhood Center Institute Board is a foundation whose mission is to "solicit, receive, hold and administer gifts, manage investments and resources generated by the Institute and to do such other lawful acts and undertake such other enterprises for the sole purpose of support and benefit of The Neighborhood Center, Inc."



# Senior Management

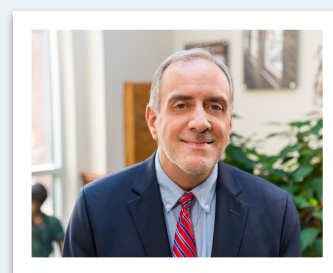
*Vision, Dedication, Heart*



Sandra Soroka  
Executive Director



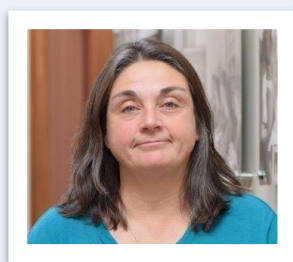
Laura Eannace  
Assistant  
Executive Director



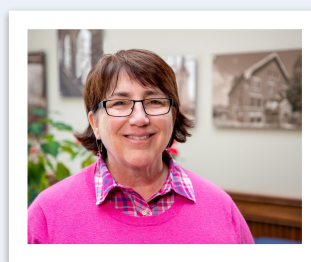
Mark Pacilio  
Director of Operations



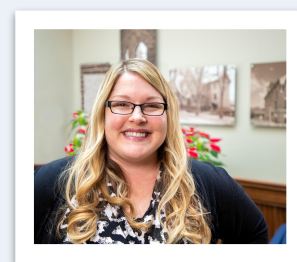
Kimmerle Booth  
Human Resources  
Director



Karole Loucks  
Controller



Patrice VanNortwick  
Division Director of  
Child Care & Family  
Services



Kellie Dunn  
Division Director of  
Behavioral Healthcare

## What We Value

We celebrate the diversity of our community and seek to foster understanding, acceptance and cooperation; We advocate for human needs at the federal, state and local levels; We work in cooperation with other service agencies and refer clients with special concerns to agencies that can best meet their needs; We encourage independence and self-help; We affirm our heritage as an agency related to the General Board of Global Ministries of the United Methodist Church.

As the success stories and the statistics in this report illustrate, we continue to have a lasting impact on those that we serve. As we close out 2019, we look forward to our continued growth as a cornerstone of our community.

this is what we  
do...



this is who we  
are...

# The Neighborhood Center





**Administrative Offices**

624 Elizabeth Street  
Utica, New York 13501

(315) 272-2600

Visit us on the web at [www.neighborhoodctr.org](http://www.neighborhoodctr.org)