A MESSAGE
From our Executive Director

As I review our 2019 Impact Report, I do it from an office that is quiet, outside the hall is quiet, the classrooms on the other side of our administration wing, quiet, the building which houses our infants, toddlers and preschoolers, quiet, the playground - quiet.….. the sound of deafening silence. An oxymoron that I had not previously understood in its entirety and wish I didn’t today. The absence of noise, the absence of the sounds of an organization that has stood for over 114 years and has been witness to sorrow, fear, joy and most importantly hope, hope for a better tomorrow.

In this quiet I am stranded and forced to listen to my own inner thoughts, turmoil and fear about what is happening in our world, what is happening in the lives of the children and the individuals we serve and our staff. I think about their fears, their experiences, their troubles and their hopes and dreams. I now focus less on how I am feeling and more about the courage and fortitude of our staff working around the county in their own homes reaching out to the families and individuals in so many different ways. Some provide mental health services through telephonic and video chats, crisis interventions and virtual group meetings, delivering diapers, hygiene, and cleaning supplies while others answer phones and respond to needs and offering help, and always providing hope and encouragement and reminding people they are not alone and we are still here.

Today is like yesterday and yesterday like tomorrow, different, a world changed by a pandemic. Changed, but still the same, the same in that there are people who need help and need people who care. And we are so very blessed because there is an abundance of people who care.

So as I sit here longing for sounds; phones ringing, people knocking on my door, sounds of staff laughter echoing in the halls and most importantly the sounds of children, I remember that while our buildings are quiet, we are not deaf, we listen and we still respond. Albeit in a different way, we still respond and we will keep responding for the next century.…. 

While there is little doubt we will look different for some time to come, we will be here and we will continue to provide help, hope and services to build our community back up in a concerted effort with all the other amazing programs and officials in our community that took action to reassure and keep others safe.
Briefly reflecting on our 2019 Impact Report, the Neighborhood Center, in providing nearly 30 different programs, served more than 40,000 individuals, including children and youth, families, and behavioral health services clients. I couldn’t be more proud of our hard-working and dedicated staff that faithfully serve our community each day. This report tells our story in more detail and you’ll find success stories of how we helped to empower individuals, helped strengthen families, and helped build a stronger community.

Responding to the needs of the community, we merged with the Mohawk Valley Perinatal Network and collaborated with the Resource Center for Refugees in Utica to help individuals and families navigate through the healthcare system. Establishing these partnerships are what has always defined the Neighborhood Center. We continually look to how we can better help members of our community. When we discover that we can provide meaningful and beneficial services that add value to our own agency mission while providing for our community’s critical needs, we are always willing to jump in. These two new programs help to ensure a healthy community.

Program growth takes financial growth and I’m pleased that our Annual events – the Gala DiMistero and our Auction and Dinner both raised more money than ever before. They have become both a creative outlet for our special events staff volunteers as well as enjoyable social events for the region and have seen growth in corporate support as well.

As you read about our programs and how the Neighborhood Center has impacted the greater Central New York Community, please know that behind the numbers are real programs delivered by caring staff who devote their time and effort, and open their hearts to the clients they serve. I’ll let our stories that are contained in this report illustrate the work that we do every day. And even today, in May, 2020, when we are in the middle of a pandemic, we continue the mission of building strong communities. I sincerely hope everyone stays healthy and safe during these unprecedented times.
OUR MISSION:

To enrich the lives of individuals and families through cooperative opportunities, resources, and advocacy which embrace diversity, promote empowerment, and foster responsible citizenship.

www.neighborhoodctr.org

OUR AREAS OF SERVICE:

Childcare & Family Services

These programs provide an array of child care and preventative services for youth and families. Our programs promote the social well-being of children and families by helping to build connections to home, school and community. Given the right tools and supports, families can help themselves to achieve a better future.

Behavioral Healthcare Services

The Neighborhood Center, Inc. provides professional, state-of-the-art mental health, clinical, and crisis services for children, youth, adults and their families as well as psycho-social and care management services for adults.
Empowering Individuals

Our Care Management Program provides care coordination among a network of providers to include physical health, mental health, substance abuse or social service providers. The program works closely with individuals, their families and care providers to identify goals and plan to improve health and well being.

This success story didn’t happen overnight and is still in the process of becoming even more successful! When our client came to our program in January 2016 he was a homeless man. He had no income, no providers, a very bad anger management problem and a drinking problem. Since beginning at our program, he now has an income from public assistance and is on a waiting list to see a judge to obtain Social Security benefits because of his disabilities. He was homeless for years and he now has a one bedroom apartment. He also has additional services to help him pay his rent besides public assistance. He is attending the Beacon Drug and Alcohol Outpatient Rehab Center and has been sober for the longest period of his adult life. In addition to attending Beacon, he also attends support groups to help him continue to stay sober and manage his anger along with assistance from his mental health providers. For the first time in years he hasn’t gotten into fights with people and has made good friends. He has more challenges in his life as we all do, but he is willing to make the changes to improve his life.

In 2019, our Care Management program served 1364 adults and 79 children.

“Helping one person might not change the world, but it could change the world for that one person.

One of the most important things you can do on this earth is to let people know they are not alone.

Alone we can do so little, together we can do so much”

Thank you to all of our Care Managers for your hard work and dedication to the agency and the clients we serve. Here at The Neighborhood Center, we are Empowering Individuals in our community one-by-one.
Strengthening Families

Our Community Health Worker Program works with high needs individuals and families to access needed preventive and primary health care services emphasizing on pregnant women not enrolled in health care or supportive services.

Our client enrolled in the Community Health Worker program through outreach and partnership with the GED Program. She was homeless and did not have custody of any of her three children, all under the age of five. Her baby was taken from her right after giving birth and placed into foster care prior to her working with us. She wanted to find housing for her family, take parenting classes and asked for a dentist as she was suffering from very poor oral health. Her ultimate goal was to get her children back, not to just visit them. Her Community Health Worker, Shirley, referred her to DSS for financial assistance, provided her with a housing list, referred her to Care Net for parenting classes and made her a dental appointment. She was able to get housing assistance for an apartment and found one that she moved into. She was able to connect with Care Net, saw a dentist and had her initial consultation with an oral surgeon. As a result of all of her hard work, she obtained custody of her two younger children. Her baby boy was nine months old at that time. The oldest child is in the process of being reunited with her as well. She continues to work toward achieving her GED and is still attending parenting classes. Her oral health need is extensive and will be a process however it is being addressed. She was very receptive to having a Community Health Worker and made great progress. She worked well with Shirley and is proud of her accomplishments. Having a supportive program in place helped her work toward her goal.

In 2019 our Community Health Workers served 292 Women and their Families. There were a total of 98 infants born to our clients. Shirley Farnsworth, our CHW that worked with the above client says, “My work as a CHW is very rewarding, helping others succeed and seeing the joy on their face when they know they have connected with someone who cares about them. This particular client was a joy to work with watching her interact with her other children and reaching out to me asking for help in a way that was going to better her family and her lifestyle and later seeing that she took all her hard work that she learned through the CHW program and applied her knowledge in the community and help others that are in a similar situation as she was.”

Thank you to all of our CHW employees for your hard work and dedication to the agency and the clients we serve. Here at The Neighborhood Center, we are Strengthening Families in our community, households at a time.
Building a Stronger Community

Our SOHO program (The Schoharie, Otsego, Herkimer and Oneida County Permanency Resource Center) provides assistance to post-adoptive or post-guardianship families so that children may be cared for in their homes with their adoptive parents or legal guardians. We work to ensure the safety, stability and well-being of children and connect families to community resources and supports.

We began working with a family in September 2018 and many issues were identified as we began to engage with them and by use of the ACES Survey (Adverse Childhood Experiences). The Care Manager that was assigned to this case was able to identify that this family had five adopted children, ages 5-13 and two biological daughters. Due to the number of children in the home, numerous services have been utilized by the family. Referrals to our clinic were made for two of the children and they attended for approximately one year. One child was successfully discharged and the other was transferred to a clinic closer to the home. The family also benefited from in home counseling through Family Ties for three of the teenage girls. Family Ties was able to assist in getting an ongoing mentor in place for one of the girls. A referral was also made to the Center for Family Life and Recovery for family counseling as the mother and one of the teenagers have a very strained relationship. The SOHO program was able to pay for that service. Two of the teenagers were able to go to a summer camp in 2019 which was also provided by our program. SOHO was also able to assist in paying for a car repair, as well as purchasing a freezer for the family. When one of the girls broke her leg, SOHO was able to rent a wheelchair for her, as she was having difficulty using the crutches. The mother and several of the children have been able to participate in art classes which were arranged and paid for by our program. One of the girls is about to begin participation in Project AIM and transportation will be provided by our program. The mother and father attend the support group regularly and Mom is an active participant in the Facebook group. The family has participated in every Family Fun Day event. The Care Manager has built a strong relationship with the family throughout this time and has been utilized as a support through difficult times.

In 2019, our SOHO Program served 21 families which included 52 children and 39 adults.

Our SOHO Director, Tina Tscharr says, “The families that we serve in our four counties have done an amazing job providing each other with support and encouragement. They truly are a special community of their own with big hearts and open arms.”

Thank you to all of our SOHO employees for your hard work and dedication to the agency and the clients that we serve. Here at The Neighborhood Center, we are Building a Stronger Community each and every day.
Child Care & Family Services

Child Care-Infant, Toddler, Preschool
Director: Heather Laribee
615 Mary Street
Utica, NY 13501
315.272.2760
Served 153 Children

School Aged Child Care
Director: Arianna DeLoach
624 Elizabeth Street
Utica, NY 13501
315.272.2600
Served 115 Youth and 98 Families

Universal Pre-Kindergarten
Director: Sabrina Lamie
624 Elizabeth Street
Utica, NY 13501
315.272-2600
Served 81 Children

DCR & CACFP
Director: Jennifer Benn
612 Elizabeth Street
Utica, NY 13501
315.272.2630

Served 98 providers; CACFP served 112 Child Care Providers and 8200 Children

Circles
Director: Jennifer Waite
624 Elizabeth Street
Utica, NY 13501
315.272.2600
10 Participants

PINS Reduction & Elimination Program
Director: Gail Internicola
800 Charlotte Street
Utica, NY 13501
315.798.8906
Served 176 Children and 766 family members

Community Health Workers
Director: Michelle Firlit
628 Mary Street
Utica, NY 13501
315.801.5010
Served 292 Women and their Families (98 infants born to clients)

Outreach & Prevention
Director: Jennifer Waite
624 Elizabeth Street
Utica, NY 13501
315.272.2600
Served 24 Youth and 13 Teens

Project AIM
Director: Jennifer Waite
624 Elizabeth Street
Utica, NY 13501
315.272.2600
Served 124 Youth

Transitional Life Skills
Director: Jennifer Waite
624 Elizabeth Street
Utica, NY 13501
315.272.2600
Served 18 Youth

Kinship Care Management
Director: Terri Salisbury
612 Elizabeth Street
Utica, NY 13501
315.272.2630
Served 54 Families (67 Adults and 94 children/youth)

Utica Children’s Center
Director: Arianna DeLoach
Eleanor Walsh Wertimer
Children’s Center
Oneida County Family Court
200 Elizabeth Street
Utica, NY 13501
315.266.4485
Served 1195 Youth and 804 Families

Rome Children’s Center
Director: Arianna DeLoach
Donn T. King Children’s Center
Oneida County Family Court
301 W. Dominick Street
Rome, NY 13440
315.266.4485
Served 982 Youth and 668 Families

SOHO Regional Permanency Resource Center
Director: Tina Tschaar
628 Mary Street
Utica, NY 13501
315.272.2698
Served 21 Families, 52 Children and 39 Adults

Operation Sunshine
Director: Jennifer Waite
624 Elizabeth Street
Utica, NY 13501
315.272.2600
Served 249 Families (381 Adults, 687 Children, 1068 Individuals)

Refugee Health
Director: Jennifer Waite
624 Elizabeth Street
Utica, NY 13501
315.272.2600
33 Participants (only Oct.-Dec. 2019)
Behavioral Healthcare

Adult Recovery Services (ARS)-Utica
Director: Elise Pape
15-17 Hopper Street
Utica, NY 13501
315.272.2660
Served 198 Adults

Assisted Competitive Employment-Utica
Director: Elise Pape
15-17 Hopper Street
Utica, NY 13501
315.272.2660
Served 11 Adults

Assisted Competitive Employment-Rome
Director: Elise Pape
195-199 W. Dominick Street
Rome, NY 13440
315.272.6736
Served 9 Adults

Employment Services Utica
Director: Elise Pape
15-17 Hopper Street
Utica, NY 13501
315.272.2660
Served 27 Adults

Employment Services Rome
Director: Elise Pape
195-199 W. Dominick Street
Rome, NY 13440
315.272.6736
Served 7 Adults

Care Management
Director: Kellie Dunn
800 Charlotte Street
Utica, NY 13501
315.624.9540
Served 1364 Adults and 79 Children

Family Ties
Director: Kellie Dunn
15-17 Hopper Street
Utica, NY 13501
315.272.2660
Served 62 Children

MCAT
Oneida/Herkimer County
Director: Kristin Sauerbier
616 Mary Street
Utica, NY 13501
315.732.6228
Provided 11,086 Services

MCAT Chenango County
Director: Kristin Sauerbier
5 Court Street, Suite 42
Norwich, NY 13815
1.844.732.6228
Provided 1,950 Services

MCAT Delaware County
Director: Kristin Sauerbier
56 Shepard Street
Walton, NY 13856
1.844.732.6228
Provided 1,330 Services

MCAT Schoharie County
Director: Kristin Sauerbier
113 Park Place
Schoharie, NY 12157
1.844.732.6228
Provided 2,001 Services

MCAT Otsego County
Director: Kristin Sauerbier
242 Main Street
Oneonta, NY 13820
1.844.732.6228
Provided 2,300 Services

Utica Behavioral Health Child & Adult Clinic
Director: Shawn Johnston
628 Mary Street
Utica, NY 13501
315.272.2700
Served 604 Children, 464 Adults

Rome Behavioral Health Child & Adult Clinic
Director: Shawn Johnston
195-199 W. Dominick Street
Rome, NY 13440
315.272.2730
Served 457 Children, 638 Adults

MCAT CRISIS CASE MANAGEMENT/PEER SERVICES:
ONEIDA & HERKIMER COUNTY DELIVERED 2,348 SERVICES
CHENANGO, DELAWARE, OTSEGO, CHENANGO, SCHOHARIE COUNTIES
DELIVERED 2,057 SERVICES
Around the
Neighborhood
The Mohawk Valley Perinatal Network, Inc. recently merged with The Neighborhood Center, Inc. While they are now part of a larger not-for-profit organization, MVPN has retained its identity as the leader in our community in providing easily accessible perinatal and family health education, resources, and services. MVPN continues to work to improve maternal and infant health outcomes for high need, low-income women and their families. Through funding from the NYSDOH Maternal and Infant Community Health Collaborations (MICHC), MVPN collaborates with providers and community organizers to help educate and advocate for change. MVPN key priorities are reducing the outcomes of preterm birth, low-birth weight and infant and maternal mortality. On an individual/family level, Community Health Workers assist families with access to much needed health and social services and help them engage in healthy behaviors, including breastfeeding and safe sleep. In addition, MVPN has been assisting individuals and families in Madison and Oneida counties to access affordable health care through the NY State of Health Marketplace. Currently, there are 5 Certified Navigators that can help people apply for health insurance, understand their coverage options, and enroll in a plan that is right for them.

<table>
<thead>
<tr>
<th>Health Benefits Navigators 8/1/19 to 7/31/20</th>
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<tbody>
<tr>
<td># enrollments completed last month</td>
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In 2017, NYS awarded funds to 19 regional networks called Behavioral Health Care Collaboratives (BHCCs) to ensure that behavioral health providers are prepared for the payment changes. The Neighborhood Center, Inc. was $1.7 million to develop the Mohawk Valley BHCC, a network of service providers in eight counties that will come together to enhance our region’s infrastructure to ensure that services are patient-centered, recovery oriented, data-driven, evidence-based, and are delivered in a coordinated way.

In 2019, the Mohawk Valley Behavioral Health Care Collaborative (MVBHCC) focused its work on establishing an Independent Practice Association (IPA) that can contract for services on behalf of its mental health, substance use, and home and community based service members. Sandra Soroka, Executive Director at the The Neighborhood Center, is the IPA Board’s President and Chair. The IPA has also established two committees: the Clinical Integration Committee and the Data, IT, Quality, and Compliance Committee. These committees are focused on recommending data-driven enhancements to care within our network.

For example, the Clinical Integration Committee is developing a pilot program that utilizes peer support to increase the number of patients with substance use challenges who receive follow up after a hospitalization.

In the coming year, the network will be focused on implementing the pilot program described above, along with other quality improvement projects aimed at improving performance on key measures that in the future will be linked to payments under the new payment systems.

Network Partners:
- ARC of Herkimer County
- ARC Oneida-Lewis Counties
- Beacon Center
- Conifer Park
- Delaware County Mental Health
- Herkimer County Mental Health
- Insight House
- McPike Addiction Treatment Center
- Otsego County Mental Health
- Rehabilitative Support Services
- Schoharie County Mental Health
- The Family Counseling Center
- Utica Rescue Mission

Affiliates:
- Alcohol and Drug Council of Delaware County
- Bassett Healthcare
- Catholic Charities of Delaware Otsego and Schoharie Counties
- Catholic Charities of Fulton Montgomery Counties
- Catholic Charities of Herkimer County
- Catholic Charities of Oneida Madison Counties
- Catholic Charities of the Diocese of Albany
- Catskill Center for Independence
- Center for Family Life and Recovery
- Chenango County Mental Health
- Children’s Health Home of CNY
- Central New York Care Collaborative
- CNY Health Homes
- Family Resource Network
- Friends of Recovery Delaware and Otsego
- Herkimer Housing Authority
- HFM Prevention Council
- House of the Good Shepherd
- Kids Oneida
- LEAF
- Leatherstocking Collaborative Health Partners
- Multicultural Association of Medical Interpreters
- MHA of Fulton Montgomery Counties
- Multilingual Interpretation Services
- MV Health System
- Oneida County Mental Health
- Opportunities for Otsego
- Resource Center for Independent Living
- Regional Primary Care Network
- Schoharie County Council on Substance Abuse
- St. Mary’s Hospital
- Tully Hill Chemical Dependency Treatment Center
- Utica Municipal Housing Authority
- Women’s Employment Resource Center
Fiscal Management

Information Technology: As The Neighborhood Center continues to expand its programs and services, it is critical that our IT infrastructure is positioned to grow with it. In 2019 our department expanded on technologies implemented in 2018. We expanded the Employee Portal intranet page concept to program specific sites to help make more relevant content to specific programs easily accessible. We implemented a new unified secure wifi network within all buildings of the agency. We created and developed more meaningful reports for specific programs. We developed and executed an RFP for a new EMR for our Behavioral Health Care programs which lead to selection of a single vendor and system for all programs. We began the process of evaluating and updating all existing policies and procedures related to our information technology.
THANK YOU

A big thank you to our friends and benefactors in 2019!

A generous community helps make our mission possible every day. Financial gifts from donors across the region help us to continue our mission each day. We are extremely grateful for your support.

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Last Left
Lupini Construction
Marcellus UMC Women
Frank Martello
Sonia Martinez
Thomas Mazzotta
McDonalds

Lorraine M McGovern
Joseph Melinda
MFS Investment Management
Mid-Lakes UMC Mission Committee
Susan Newell Miller
Angela Miner
Mohawk Valley Bridge Association
Jordan Morgan
New Beginnings UMC Women
North Fenton United Methodist Women
Northeastern Roofing & Construction
Dr. Paul D. Ohlbaum
Oneida Indian Nation
Eva M. Pearlman
Terry Plizga
Laura Powers
Tony Ratcliffe
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Paul Rayno
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Voorheesville UMW
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David & Pamela Wojnas
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Betty Youman
Special Events

A special thanks goes out to our guests, volunteers and sponsors of our 2019 events:

• Gala Di Mistero held on April 15, 2019 at The Yahnundasis Golf Club.
• 17th Annual Auction & Dinner held on November 15, 2019 at Harts Hill Inn.

“Adventure Under the Sea”

Gala Di Mistero Sponsors

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17th Annual Auction & Dinner

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Section 11

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Sandy Bunal
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Utica Zoological Society
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Walmart Distribution Center
Linda M. N. Walters
West Schuyler UMC
Whitewater Challengers, Inc.
Bruce Wintle

Seton Hall Regional Medical Center
Syracuse Stage
Target
Texas Roadhouse
The Bagel Grove
The Buffalo Bills
The Copperfield Inn Resort
The Goldmine Jewelers
The Indigo Tree
The Middleville Methodist Church
The Mohawk District Youth Council
The New York Giants
The New York Jets
The Phoenician
The Stanley
The Tailor & The Cook
The Wild Center
Timber Banks Golf Club
Tom Cavallo's Restaurant
Sharece Toner
Traveling Vineyard
Trinity United Methodist Church
Twin Orchards
Twizted Ink
UMW First United Methodist Church
United Methodist Church of Northville
University at Albany
Athletic Department
Utica College Clark Athletic Center
Utica Comets, LLC
Utica Cutlery
Utica Zoological Society
Valley Wine & Liquor
Vintage Limousine & Black Car Service
Jennifer Viti
Voss'
Walmart Distribution Center
Linda M. N. Walters
West Schuyler UMC
Whitewater Challengers, Inc.
Bruce Wintle
WonderWorks at Destiny USA
Woods Valley Ski Area

Blake Ford
Fort Schuyler Club
Francos Pizzeria & Italian Deli
Elissa Freedlander
Funny Bone
Kathleen M Gardner
Gentlemen's Corner Barber Shop
Georgetown UMW
Georgetown United Methodist Church
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Heather Laribe
Laser Spa
Lava Spa
LEGOLAND Discovery Center
Liberty Vineyards Winery
Lincoln Davies
Lizzy James
Katherine & John Long
Lisa Longeretta
Madame Tussaud's NYC
Dawn Mancari
Christine & Kevin Martin
Meehan's Carpet One
Mele Manufacturing
Barbara Menard
Michael T's Restaurant
Amy Mielenicki
Most Museum
Munson Williams Proctor Arts Institute
National Baseball Hall of Fame
New Hartford Presbyterian Church
New York State Fair
Newport United Methodist Church
North Rose UM Church Women
O.B. Training & Sports Performance
Old Brewhouse Pub and Grub
One World Observatory
Oneida Floor Co. Inc.
Oriental Trading Company, Inc.
OtterBox
Palermo's Pizza
Panera Bread
Elise Pape
Paradigm Consulting, Inc.
Bridget Parke
Ed Pecorello
Pizza Boys Pizzeria, LLC
Play It Again Sports
Barbara Porta
Portrait Innovations
Price Chopper
Proctor's Theatre
Red Samurai
Pat Regan
Patricia Regan
Clarie Rieben
Ripple's Believe It or Not!
Times Square
RJM Awakening Art
Nancy Robinson
Rosamond Gifford Zoo
Sackets Harbor Brewing Company
Sandra L. Soroka
Saratoga Performing Arts Center
Seabreeze Amusement Park
Rose Shaw
Signature Realty, Inc.
Slocum Dickson Medical Group PLLC
SoHo Nails & Spa
Spiral Consciousness
St. John The Evangelist Church
St. Paul's United Methodist Church
Steel Ponte Ford, Inc.
Michael Sternberg
Amanda Stewart
Stewart's Shop
Stone Presbyterian Church
Kim Storsberg
Swifty's Restaurant & Pub
Symeon's

Woods Valley Ski Area
We cannot express our gratitude enough to the dedicated & committed volunteers that serve on the Center's **Board of Directors** and our Foundation Board, **The Marie A. Russo Neighborhood Center Institute**.

**The Neighborhood Center, Inc.**
**2019 Board of Directors**

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**The Marie A. Russo Neighborhood Center Institute**
**2019 Board of Directors**

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Amy Mielnicki, *Vice President*
Blake Ford, *Secretary/Treasurer*
Frank Donato, *President, Board of Directors*
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Sandra Soroka, *NC Executive Director*
Anne Damico
Joe LaPaglia

The Marie A. Russo Neighborhood Center Institute Board is a foundation whose mission is to “solicit, receive, hold and administer gifts, manage investments and resources generated by the Institute and to do such other lawful acts and undertake such other enterprises for the sole purpose of support and benefit of The Neighborhood Center, Inc.”
Senior Management

Vision, Dedication, Heart

Sandra Soroka
Executive Director

Laura Eannace
Assistant Executive Director

Mark Pacilio
Director of Operations

Kimmerle Booth
Human Resources Director

Karole Loucks
Controller

Patrice VanNortwick
Division Director of Child Care & Family Services

Kellie Dunn
Division Director of Behavioral Healthcare

What We Value

We celebrate the diversity of our community and seek to foster understanding, acceptance and cooperation; We advocate for human needs at the federal, state and local levels; We work in cooperation with other service agencies and refer clients with special concerns to agencies that can best meet their needs; We encourage independence and self-help; We affirm our heritage as an agency related to the General Board of Global Ministries of the United Methodist Church.

As the success stories and the statistics in this report illustrate, we continue to have a lasting impact on those that we serve. As we close out 2019, we look forward to our continued growth as a cornerstone of our community.
this is what we do...

this is who we are...
The Neighborhood Center
Administrative Offices
624 Elizabeth Street
Utica, New York 13501

(315) 272-2600

Visit us on the web at www.neighborhoodctr.org